



A NOTE TO OUR FAMILIES

UPDATE: GRADUAL RE-OPENING OF CDI LOCATIONS; COVID-19 SITE PROTOCOLS AND SCREENING August 17, 2020

As the province of Ontario entered Stage 3 of its re-opening plan during the COVID-19 pandemic, Child Development Institute (CDI) locations across Toronto began gradually re-opening to support our families with in-person service delivery at our physical locations. To ensure everyone's safety, the re-opening of our locations follows a phased-in approach aligned with the province's re-opening plan. CDI is currently providing high-priority clients with scheduled in-person sessions at CDI physical locations that deliver Stop Now and Plan (SNAP), Family and Community Counselling (FCC) and Integra Learning Disabilities and Mental Health services. On August 10, [CDI Early Learning Centres across Toronto re-opened](#) to provide quality care to previously enrolled families. Office-based service delivery for all our other programs, including group sessions, are on track to re-open by the end of August 2020.

CDI's re-opening of locations is guided by specific public health requirements and strict safety and operational safeguards to ensure our firm commitment to keeping our children, families and employees safe. To prepare in the re-welcoming of our families to a safe environment, CDI staff have undergone extensive training in the implementation and maintenance of measures and guidelines set forth in the province's [A Framework For Reopening the Province](#). Our locations have been fitted with physical distancing decals and signage, glass shields, hand sanitizing stations throughout our spaces and in our group and therapy rooms, and face coverings available at reception. Access protocols for CDI buildings, which undergo daily deep cleanings, are in place as per Toronto Public Health guidelines, which include staff and client symptom screening prior to entering the building and limiting the number of staff and clients per site. Clients are asked to contact their clinician to discuss appointment options and CDI's COVID-19 screening processes. Drop-ins at all CDI locations are not permitted.

During this time, CDI's wide variety of tele-counselling services and virtually adapted programming continue to be available as we navigate our safe and full return to in-person service delivery.

We encourage you to visit our [COVID-19 Resource Centre](#) on our website to learn helpful ways to engage your child during this time, and discover tips on managing anxious feelings and parenting in a pandemic.

We appreciate your patience and understanding during this challenging time. Please continue to visit our website and social media for updates.

Thank you,

Child Development Institute

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